



CERTIFICATE SUPPLEMENT (*)



1. TITLE OF THE CERTIFICATE ()

Tour guide

2. TRANSLATED TITLE OF THE CERTIFICATE (IS)

Leiðsögumaður

This translation has no legal status.

3. DESCRIPTION OF KNOWLEDGE AND SKILLS

The holder

- Can in the language of his or her choice discuss subjects relating to Iceland, such as history, economy, society, wildlife, fauna and environmental protection, geology, literature and the arts
- Knows how to employ guiding techniques
- Knows how to manage a group
- Knows what to do in case of accident and how to apply basic first aid
- Knows what main tours are on offer for foreign visitors to Iceland at any given time
- Knows the main tourist routes and attractions in each area of the country
- Knows appropriate interaction with tourists, tourist offices and affiliated parties
- Knows which museums and institutions are of interest to tourists
- Is able to guide tourists around the country and talk in the language of his or her choice about interesting facts relating to the areas being toured
- Can fulfil the expectations and demands of tourists and tour operators in his or her area of specialisation
- Knows how to read maps and can use compasses and GPS equipment to stay on course
- Knows how to interpret weather forecasts and the main characteristics of Icelandic weather
- Knows how to respond to Icelandic weather conditions in winter and has been trained in the basics of mountaineering
- Can assess the risk of snow avalanches and is familiar with best practice in organisation and planning when it comes to avalanche searches
- Is thoroughly familiar with safety issues, insurance and licences in effect in individual tour categories
- Knows how to dress and equip himself or herself for conditions at any given time
- Is familiar with the nature of glaciers and the risks inherent in glacial tours

4. RANGE OF OCCUPATIONS ACCESSIBLE TO THE HOLDER OF THE CERTIFICATE

Tour guides are specialised service agents for tourists. Their areas of work are coaches, travel agencies, information centres and other tourist service companies. Hiking guides take groups along Iceland's main hiking trails. Tour guides also guide on leisure or high-risk tours, white-water rafting and mountaineering expeditions. Tour guides work independently on-site according to programmes made by tour vendors, and are accountable to them. The work of tour guides consists primarily in guiding foreign visitors around Iceland. They adapt each tour to the different needs of individuals or groups. Tour guides draw up a vibrant picture of the country and its people and bring together different fields of study, such as history, culture, geology, flora and fauna.

(*) Explanatory note

This document is designed to provide additional information about the specified certificate and does not have any legal status in itself. The format of the description is based on the following texts: Council Resolution 93/C 49/01 of 3 December 1992 on the transparency of qualifications, Council Resolution 96/C 224/04 of 15 July 1996 on the transparency of vocational training certificates, and Recommendation 2001/613/EC of the European Parliament and of the Council of 10 July 2001 on mobility within the Community for students, persons undergoing training, volunteers, teachers and trainers.

More information on transparency is available at: www.cedefop.eu.int/transparency

© European Communities 2002

5. OFFICIAL BASIS OF THE CERTIFICATE

Name and status of the body awarding the certificate An Icelandic upper secondary school operating on the basis of the Upper Secondary School Act and the National Curriculum for Upper Secondary Schools, issued by the Minister of Education, Science and Culture.	Name and position of governing body or region that looks after certifying or confirming the certificate The Ministry of Education, Science and Culture
Level of the certificate (national or international) Upper secondary level Isced 4	Grading scale / Pass requirements 1-10 Passing grade 5.
Access to next level of education/training Higher education	International agreements
Legal basis The Upper Secondary School Act no. 92/2008. .	

6. FRAMEWORK AND ORGANISATION OF TRAINING

<p>The average duration of the education and training programme is one year, organised as follows: formal education for two school terms, for duration of 36 weeks, including examinations.</p> <p>Entry requirements Must be 21 years of age, have passed matriculation examination or equivalent and have a good basic education</p> <p>Additional information Further information may be found on http://eng.menntamalaraduneyti.is/</p> <p>National reference point The Ministry of Education, Science and Culture, http://eng.menntamalaraduneyti.is/</p>
