

# TCA E-government and social inclusion of low skilled adults

**23 november 2016**

European conference | 23 November - 25 November 2016

**Locatie:** NH Hotel Utrecht

**Plaats:** Utrecht (NL)

**Aanvang:** 23 November 2016

**Eind:** 25 November 2016

## **Profile of participants**

Is involved in and/or interested in the theme 'E-government' in relation to 'social inclusion of low educated people'. Either works directly with people who have difficulties coping with e-government (as a teacher, coach, volunteer etc) or is involved in creating policy or instruments/materials to help citizens deal with e-government. Is willing to share good experiences about the theme, wants to meet other international organisations, has innovative ideas about how to deal with the theme and is interested in working these ideas out with other participants into an Erasmus+ application.

## **Themes and goals of the event**

The theme of the conference is 'E-government and social inclusion of low skilled adults'. With the term **E-government** we mean the use of electronic communications devices, computers and the Internet to provide public services to citizens.

During this conference we will focus on the digital interactions between a low educated citizen and the (local or national) government.

- What are the consequences of the E-government for these people on their participation in society?
- How can we make sure that the E-government is not having negative effects on the social inclusion of these citizens?
- What can we, participants of the conference, together do to help them?
- What do professionals need (in terms of competences) to be able to give the right support?
- What kind of materials already exist to help this process?

**Goals**

- meet international organisations working on the same theme;
- share good practices;
- explore innovative ideas;
- work together;
- international cooperation.

**Expected results**

Innovative ideas that might result in a high quality Erasmus+ application.

## PROGRAMME

**Wednesday 23 November:**

Visit at the municipality of Utrecht (around 15.00) (tbc). 18.00 with informal dinner.

**Thursday 24 November:**

Start at 9.30, setting the scene and getting to know each other and each other's organisations. Workshops. End at 17.00. Informal dinner at 19.00.

**Friday 25 November:**

start at 9.30 hours, working together to explore innovative ideas with the help of Erasmus+ consultants. End at 13.00 hours.

**Event fee:**

€100 per participant covering the conference costs, hotel rooms for max 2 nights, meals and drinks (no strong liquor).

**Travel costs**

(who covers the travel costs): the National Agency Erasmus+ of the home country.